

Access Guide:

Folkestone Triennial Visitor Centre

Location

Folkestone Quarterhouse

Mill Bay

CT20 1BN

What3Words:

///fearfully.gymnasium.socialite

Phone:

01303 760 740

Email:

info@creativefolkestone.org.uk

About:

Quarterhouse is our Folkestone Triennial Visitor Centre. It is also the main offices for Creative Folkestone and offers a place to start your journey.

Open every day from 11am until 5pm it is a great place to start your Folkestone Triennial experience. Here you will find toilets, information, and staff to help you enjoy your time in Folkestone.

the visitor centre is also a location for one of the artworks in the exhibition.

This access guide is for the venue only and there is a separate access guide for the art installation.



Welcome to Quarterhouse

The building is a big building with big glass windows and metal cladding. Some people say it looks a bit like a cheese grater.

It is on the corner of Tontine Street and Mill Bay.

There are bus stops nearby and plenty of parking.

Tontine Street can be a busy and noisy road.



If you are driving, there is lots of parking spaces to the rear of the building.

It is pay and display. You can use a machine or the RingGo app. Having trouble? A staff member can help you when you go inside.

If this car park is full you can park for 1 hour only on Tontine Street.

Or park nearby in the Tram Road carpark.



Come inside...

The main doors are automatic.

There is a gentle slope up to the main reception desk where you will find a member of staff.

There is a handrail to the right side if you need it.

The foyer has low calm lighting.

At busy times, like the start of a guided tour, this area can be busy but won't be for long.



The main reception desk is about 1 metre high and is a doughnut shape.

This is where you will find one of our friendly hosts. They will be wearing a bright red t-shirt.

Our hosts will be able to help you to find out more about the exhibition and the town.

They can also help you to book tickets for events.



The women's toilets are on the ground floor to the left of the main reception desk



The accessible toilet is straight ahead as your enter



The men's toilets are on the first floor.

You can get to the first floor using the lift from the foyer.



On the first floor head towards the big black door to the right as you come out of the lift



Once you get to the big black door, go through and turn right.



The accessible toilet is in the far corner



This is what the men's accessible toilet looks like.

For more information about additional toilet facilities in and around Folkestone visit:

<https://www.toiletmap.org.uk>

https://www.changing_places.org/find



Creative Folkestone

Thank you

We hope you enjoy your visit

If you have any questions or suggestion about how we can improve please contact us or speak to a member of staff.

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